Task Menu User Guide

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Task Menu User Guide

Oracle Financial Services Software Limited Oracle Park Off Western Express Highway Gurgaon (East) Mumbai, Maharashtra 400 063 India

Worldwide Inquiries:

Phone: +91 22 6718 3000 Fax: +91 22 6718 3001

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1 Task Menu

Task menu has multiple sub menus. Based on the user role, the sub menus can be accessed by the user. Task Menu has the following sub menus:

- Completed Tasks
- Free Tasks
- Hold Tasks
- My Tasks
- Search

In the following sections, let's look at the details of each sub menus. This section contains the following topics:

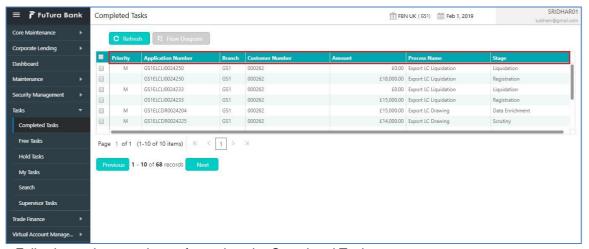
- Completed Tasks
- Free Tasks
- Hold Tasks
- My Tasks
- Search

1.1 Completed Tasks

Completed Tasks menu displays the tasks which has recently completed a stage in a process by the current user. This menu does not displays completed tasks of all the stages but displays only the latest stage. The task list will display the following details of the task:

- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

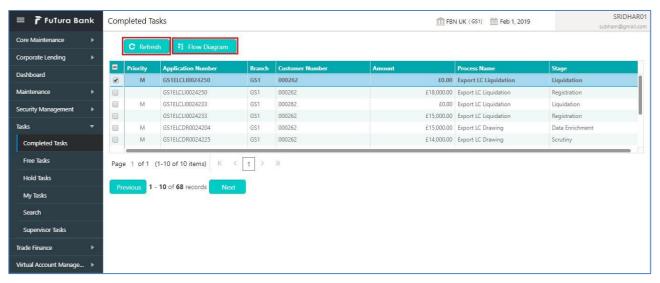




Following actions can be performed on the Completed Tasks menu:



- Flow Diagram Completed Tasks menu enables user to view the process flow of the selected task
 and also user can find the stages completed by the selected task and the current stage highlighted in
 the process flow.
- · Refresh Click Refresh to refresh the task list.



1.2 Free Tasks

Free Tasks menu will display the tasks which were not acquired by any user and for which the current user is entitled to access. The task list will display the following details of the task:

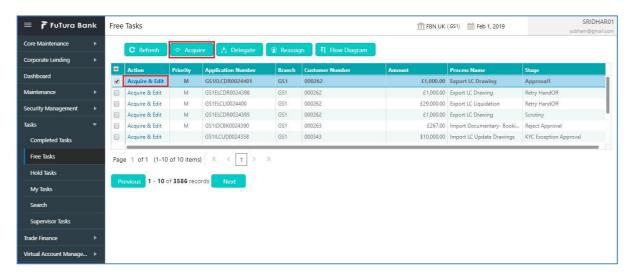
- Action
- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Following action can be performed on the Free Tasks menu:

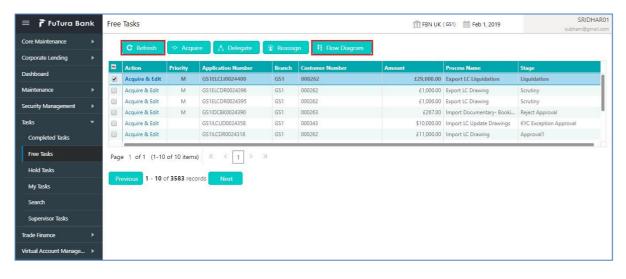
• Acquire & Edit - Click **Acquire & Edit** to acquire the task and edit directly from free tasks menu.





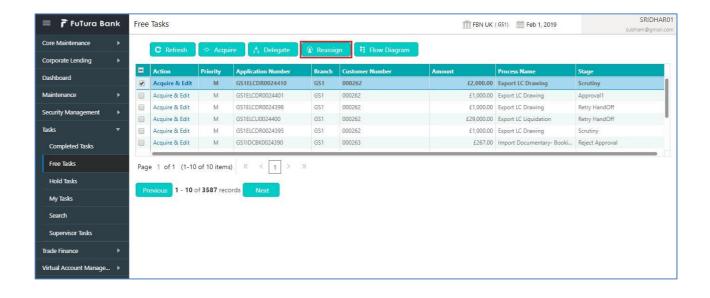


- Flow Diagram Free Tasks menu enables user to view the process flow of the selected task and also
 user can find the stages completed by the selected task and the current stage highlighted in the
 process flow.
- Refresh Click Refresh to refresh the task list.



Reassign- Click Reassign to the task to sub-ordinates. This action can be performed only if user is
provided with the assignment rights.







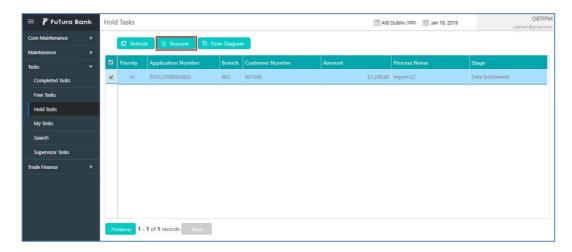
1.3 Hold Tasks

Hold Tasks menu displays the tasks which were moved on hold by the current user. The task list will display the following details of the task:

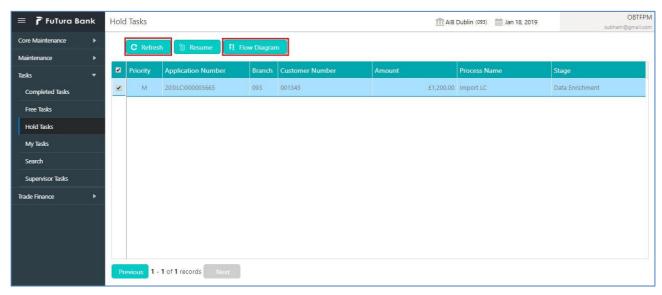
- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Following action can be performed on the Hold Tasks menu:

• Resume - Select the task and click Resume to move the task to My Tasks menu and edit.



Flow Diagram - Hold Tasks menu enables user to view the process flow of the selected task and also
user can find the stages completed by the selected task and the current stage highlighted in the
process flow.



Refresh - Click Refresh to refresh the task list.



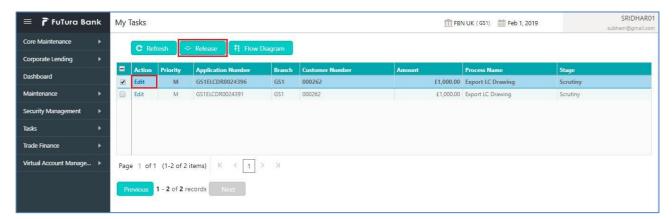
1.4 My Tasks

My Tasks menu displays the tasks acquired from the free tasks menu by the current user. The task list will display the following details of the task:

- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

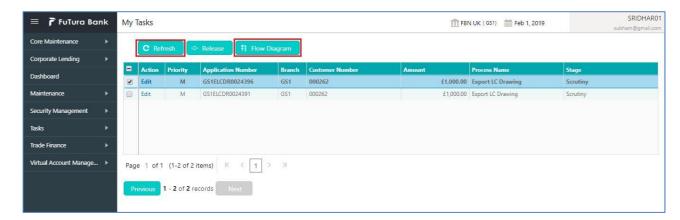
Following action can be performed on the My Tasks menu:

• Edit - Click Edit to edit the selected task.



Release - Click Release to release the selected task from My Tasks to Free Tasks menu.

Refresh - Click Refresh to refresh the task list.



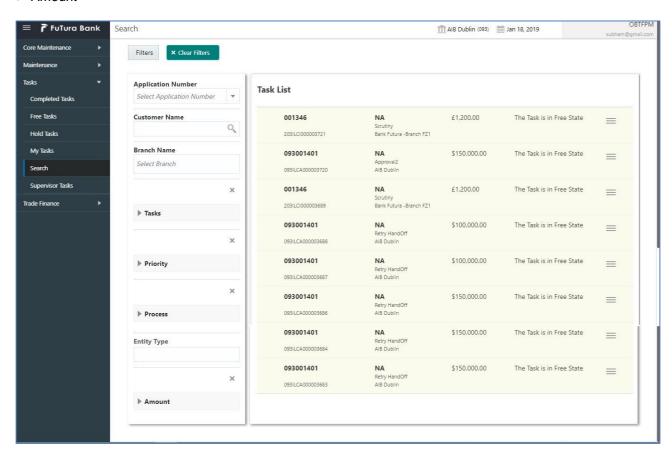
- Flow Diagram My Tasks menu enables user to view the process flow of the selected task and also
 user can find the stages completed by the selected task and the current stage highlighted in the
 process flow.
- Delegate Click Delegate to assign the acquired task to any valid user for processing within the group.



1.5 Search

Search menu enables the user to search for the task(s) with the following filters. Search will fetch the results either will one filter criteria or with multiple filter criteria.

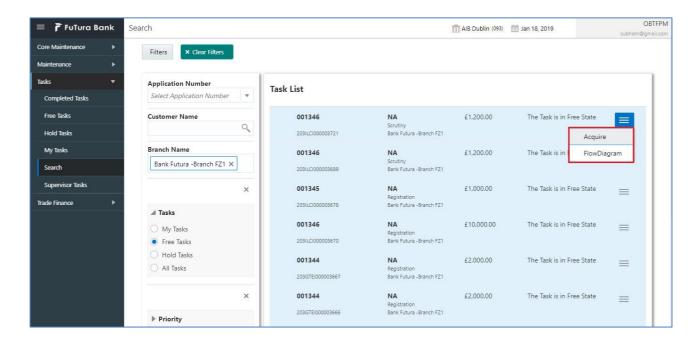
- Application Number
- Customer Name
- Branch Name
- Tasks
- Priority
- Process and Stage
- Entity Type
- Amount



Following actions can be performed on the tasks listed in the task list:

 Acquire - Click Acquire to acquire the task. Flow Diagram - enables user to view the process flow of the selected task and also user can find the stages completed by the selected task and the current stage highlighted in the process flow.







2 Reference and Feedback

For more information on any related features, you can refer to the following documents:

- Process Code Maintenance User Guide
- Queue Maintenance User Guide

2.1 Documentation Accessibility

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